

SEWP VI ORDERING GUIDE

Mission-Based ITC/AV Service Solutions | November 2026 - October 2036

SEWP OVERVIEW

NASA SEWP VI (Solutions for Enterprise-Wide Procurement) is a Government-Wide Acquisition Contract (GWAC) that provides Federal agencies and approved contractors access to Information Technology, Communication and Audio-Visual (ITC/AV) solutions and services. SEWP is supported by the NASA SEWP Program Management Office and uses a 0.34% surcharge.

Green Threads, LLC holds a SEWP VI Category C contract for Mission-Based ITC/AV Service Solutions. This guide provides ordering, quote-request, support, and contact information for customers considering greenthreads under SEWP VI.

CONTRACT INFORMATION

Contract Number: 80TECH26D1581

Category: C - Mission-Based ITC/AV Service Solutions

Contract Type: GWAC

Period of Performance: Nov 2026 - Oct 2036

SEWP Surcharge: 0.34%

UEI: KJMMERGU1T3

CAGE: 79C60

NASA Contract Holder URL:

<https://www.sewp.nasa.gov/sewp6public/contractholders#/detail/01>

FAIR OPPORTUNITY

FAR 16.505(b)(1) provides for fair opportunity to be considered for orders under multiple-award contracts. The issuing Contracting Officer determines the appropriate fair-opportunity method and maintains the required order documentation. NASA SEWP recommends use of its online Quote Request Tool (QRT) to support this process and to identify eligible Contract Holders within the applicable scope category.

QUOTE REQUESTS

Sales Team

sales@greenthreadsllc.com

240-461-6099

PROGRAM MANAGEMENT

Nimish Shah, Program Manager

nshah@greenthreadsllc.com

240-461-6099

ORDER / POST-DELIVERY SUPPORT

Support Team

support@greenthreadsllc.com

240-461-6099

Main Office: 2034 Brigadier Blvd., Odenton, MD 21113 | Phone: 240-461-6099 | Fax: 301-965-8121

WHAT'S IN SCOPE FOR SEWP VI?

SEWP VI is designed to provide a broad suite of ITC/AV solutions and services. The contract is organized into three scope categories: Category A - ITC/AV Solutions; Category B - Enterprise-Wide ITC/AV Service Solutions; and Category C - Mission-Based ITC/AV Service Solutions. Green Threads, LLC is a Category C Contract Holder.

If an agency would like NASA SEWP to determine whether a requirement is within scope, the agency may send an overview and/or bill of materials to help@sewp.nasa.gov for review and feedback.

CATEGORY A	CATEGORY B	CATEGORY C
ITC/AV Solutions	Enterprise-Wide ITC/AV Service Solutions	Mission-Based ITC/AV Service Solutions

greenthreads CAPABILITIES ALIGNED TO CATEGORY C

greenthreads provides innovative and secure IT solutions for public-sector missions, with capabilities that support mission-focused IT modernization, security, cloud, identity, automation, integration, and data needs.

Identity, Credential, and Access Management (ICAM)	Enterprise, vendor-agnostic ICAM modernization; SSO and federation; identity lifecycle; MFA; authorization modernization; and integration of commercial identity platforms.
Information Security and Privacy	Security architecture, Risk Management Framework support, continuous monitoring, ATO/FedRAMP support, GRC enablement, and security/compliance automation.
Cloud Services and Digital Transformation	Secure Azure and AWS architecture, migration, hybrid deployment strategies, high-availability design, and modernization planning.
System Integration and API Management	Legacy modernization, API-driven integration, standards-based adapters, REST/JSON/XML integration patterns, orchestration, and secure API onboarding.
Automation	AI-driven and workflow automation to reduce manual effort, improve consistency, and enable scalable mission operations.
Data & Analytics	Data integration, analytics, dashboards, reporting, and decision-support capabilities for mission and operational stakeholders.
IT Assessments & Strategy / Enterprise IT Modernization	Current-state assessments, target-state architecture, modernization roadmaps, technology analysis, and secure transformation planning.

HOW TO OBTAIN A QUOTE

Federal customers may issue a Request for Quote (RFQ), Market Research Request (MRR), or other authorized request through the NASA SEWP online QRT in accordance with their agency acquisition process. For greenthreads quote coordination, contact the Sales Team at sales@greenthreadsllc.com or 240-461-6099.

When responding to a formal RFQ, greenthreads will quote only solutions or services that are available under its SEWP VI contract and applicable scope. Quote validity will be stated in the response. If a requirement cannot be fully supported under the contract or solicitation terms, greenthreads will respond in accordance with the SEWP Contract Holder User Manual and the terms of the request.

ORDERING PROCESS & CUSTOMER SUPPORT

TYPICAL ORDERING PROCESS

1	Define the requirement	The agency end-user defines the mission requirement, scope, funding need, and acquisition approach.
2	Conduct market research / fair opportunity	The agency uses the SEWP QRT or other compliant process to identify appropriate Contract Holders and request information or quotes.
3	Request and evaluate quotes	The agency evaluates responses in accordance with its acquisition procedures, technical requirements, price considerations, and fair-opportunity documentation.
4	Issue the Delivery Order	The issuing agency procurement office issues the Delivery Order (DO). NASA SEWP PMO does not issue agency DOs.
5	SEWP PMO review and routing	NASA SEWP PMO reviews, processes, tracks, and forwards issued Delivery Orders to the applicable Contract Holder.
6	Performance and post-delivery support	greenthreads performs the ordered services and coordinates order, delivery, and support matters through the contacts in this guide.

ORDER ISSUES AND POST-DELIVERY SUPPORT

For a problematic order, delivery issue, service coordination matter, or post-delivery support request, contact the greenthreads Support Team at support@greenthreadslc.com. The team will coordinate internally with program management and delivery personnel and, when appropriate, with the ordering agency and NASA SEWP PMO.

Installation, technical support, software support, warranty, acceptance, and other post-delivery terms will be governed by the applicable quote, Delivery Order, statement of work/performance work statement, and any incorporated manufacturer or publisher terms. Customers should reference the SEWP VI contract number and Delivery Order number when requesting assistance.

Program Management Contacts

SEWP Program Manager Nimish Shah	nshah@greenthreadslc.com 240-461-6099
SEWP Deputy Program Manager Steve Dickson	sdickson@greenthreadslc.com 703-862-7677

NASA SEWP CUSTOMER SUPPORT

NASA SEWP Helpline Email: help@sewp.nasa.gov Customer Help Desk: (301) 286-1478 PMO Hours: Monday-Friday, 7:30 AM-6:00 PM (ET) www.sewp.nasa.gov	greenthreads Innovative and secure IT solutions for public-sector missions
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